



**REGAL  
WASTE**

# HOW DOES IT WORK?



## OPERATIONS

- All trash to be left outside of units front door between 5:00PM - 7:00PM ONLY.
- Pick-ups begin at 7:00PM with our courier(s) going door-to-door, hauling away all bagged trash to the property dumpsters/compactors.
- Service provided Saturday night - Thursday night, NO FRIDAY PICK UPS.

## COMMUNICATION

- Each property to get its own WhatsApp group chat, that consists of our RegalWaste team and the property site staff.
- Chats are used for pictures of priorities, property call outs, delays and quality control.
- RegalWaste website, [regalwasteservice.com](http://regalwasteservice.com) for use of:
  - Resident feedback - CHAT or email
  - Property feedback- email



**REGAL WASTE**  
[regalwasteservice.com](http://regalwasteservice.com)  
**Welcome to RegalWaste**

## VIOLATIONS

- Door Tag Violation notices are left at each unit that violates our Rules and Regulations.
- First offense violations are tagged with YELLOW, indicating a warning.
- Second and subsequent offenses are tagged with RED, and marked as a \$20 violation fee.
- All fees are collected by Property Management.

Date: \_\_\_\_\_  
 Time: \_\_\_\_\_  
 Bldg #: \_\_\_\_\_  
 Unit #: \_\_\_\_\_  
 RW Courier Initials: \_\_\_\_\_

**REGAL WASTE**

Dear Resident,

This is a notice of a violation of the rules and regulations of RegalWaste. You're receiving this notice based on the violation(s) checked below.

*This is your first notice, please correct the issue(s) for future pick-ups in order to avoid a \$20 violation fee.*

\*Please Note: If you receive a second notice for a different violation, you may still be charged a fine. Please refer to our Rules & Regulations page to avoid future violations.

**1ST NOTICE**  
 "We do not remove bulk items"

\_\_\_\_ Trash was not out before 7:00PM  
Please trash out between 5:00-7:00

\_\_\_\_ Trash bag was not placed in a bin  
Please place trash bag inside of a bin

\_\_\_\_ Trash bag was not tied  
Please ensure your trash bag is tied

\_\_\_\_ Trash bag exceeded 15lbs  
Please utilize a second trash bag to distribute the weight

\_\_\_\_ Loose trash in your waste bin(s)  
Please ensure all trash is bagged and tied

\_\_\_\_ Boxes/large items were not broken down  
Please break down all boxes

Notes: \_\_\_\_\_

Date: \_\_\_\_\_  
 Time: \_\_\_\_\_  
 Bldg #: \_\_\_\_\_  
 Unit #: \_\_\_\_\_  
 RW Courier Initials: \_\_\_\_\_

**REGAL WASTE**

Dear Resident,

This is a notice of a violation of the rules and regulations of RegalWaste. You're receiving this \$20 fine based on the violation(s) checked below.

*Please correct the issue(s) for future pick-ups in order to avoid another \$20 fine.*

\*Please note: The fine amount will be charged and collected by property management.

**VIOLATION FEE**  
 "We do not remove bulk items"

\_\_\_\_ Trash was not out before 7:00PM  
Please trash out between 5:00-7:00

\_\_\_\_ Trash bag was not placed in a bin  
Please place trash bag inside of a bin

\_\_\_\_ Trash bag was not tied  
Please ensure your trash bag is tied

\_\_\_\_ Trash bag exceeded 15lbs  
Please utilize a second trash bag to distribute the weight

\_\_\_\_ Loose trash in your waste bin(s)  
Please ensure all trash is bagged and tied

\_\_\_\_ Boxes/large items were not broken down  
Please break down all boxes

Notes: \_\_\_\_\_